

## CONSUS ENERJİ İŞLETMECİLİĞİ VE HİZMETLERİ ANONİM ŞİRKETİ

### QUALITY POLICY

CONSUS ENERJİ İŞL. ve HİZ. A.Ş. (Consus or Company) carries out activities in accordance with our vision in the business lines of renewable energy, distributed power and electricity trading in order to add value to our shareholders, customers, business partners and society. We acknowledge and aim to be a leading company in our field, adopting the principles of the most up-to-date "ISO 9001:2015 Quality Management System" Standard in order to make this permanent, without giving up our core values.

In line with this Policy, the Company;

- Identifies demands promptly based on the needs and expectations of our internal and external stakeholders and customer satisfaction, responds quickly to changing demands to actualize projects on time, and provides quality service and competitive prices,
- Commits to utilizing advanced technology effectively in order to ensure continuous customer satisfaction,
- Has a customer-oriented approach that enables our customers to recommend us,
- Makes all the necessary efforts to achieve and maintain the level of optimum quality, reliability, service and efficiency,
- Raises quality awareness in personnel by imparting the understanding that all personnel are responsible for quality, provides training that will improve their knowledge and skills, and encourages unanimity and ingenuity,
- Relies on continuous development and total quality management awareness with employees at every stage to continuously broaden knowledge, experience, and service quality of employees through professional training organized within the quality systems,
- Ensures motivation of the staff,
- Adopts an environmentally friendly business model with a working philosophy that centers the responsibility to improve society,
- Shares this quality policy transparently with our internal and external stakeholders.

In this regard, we undertake that we will set our quality objectives, regularly review our targets by making improvements, and implement this policy among all our employees.

By the decision of the Company's Board of Directors, this Policy, dated 29.12.2022 and numbered 98, has been approved and entered into effect.